



Official Partner of Paralympics Ireland

## *Win a Toyota C-HR PHEV Sport+ with Toyota Ireland - Celebrating 2 Successful Years of Toyota Relax*

### Terms and Conditions

1. By entering this competition participants shall accept, without any limitation or qualification whatsoever, the Terms and Conditions as set out below.
2. **Promoter:**  
This competition is being promoted by Toyota Ireland, Killeen Road, Dublin 12 (the "Promoter").
3. **Eligibility of Participants:**
  - a) The participant must be a service customer of a Toyota Dealer or Authorised Repairer (defined below), who services their pan-European Toyota Vehicle only (including UK imports) within the competition service period;
    - i. **A service customer of a Toyota Dealer or Authorised Repairer is:**  
A customer who services their pan-European Toyota Vehicle only (including UK imports) in a Toyota Dealer or Authorised Repairer in the Republic of Ireland.
    - ii. **A Toyota vehicle service is:**  
A maintenance procedure or a set of procedures carried out on a Toyota vehicle to ensure it operates efficiently, reliably and safely. These services are typically performed at specific intervals, either based on time (e.g. 12 months) or mileage (e.g. 15,000km) as recommended by the manufacturer. The scheduled work performed at each service is as detailed in the Service and Warranty Booklet supplied with every Toyota vehicle.
    - iii. **Competition Entry Period:** 16<sup>th</sup> September 2024 to 28<sup>th</sup> February 2025.
    - iv. **Vehicle Service Period:** 1<sup>st</sup> March 2024 to 28<sup>th</sup> February 2025.
  - b) The participant must comply with all the Terms and Conditions herein;
  - c) The participant must be ordinarily resident in the Republic of Ireland;
  - d) The participant must be aged eighteen (18) years or over at the date of entry to the competition;
  - e) Participation is limited to one entry per Toyota Vehicle Service (as defined above).
  - f) The serviced vehicle must hold an Irish registration plate.
  - g) This competition is not open to servants and/or agents of Toyota Ireland and Toyota Dealer / Authorised Repairers, their subsidiaries, agents or anyone else professionally connected with this promotion or their immediate families;

- h) The Promoter reserves the right to withdraw the offer of any or all prizes in the competition to any participant if they have failed to adhere to the standard Terms and Conditions as agreed with the Promoter.
- i) The Promoter reserves the right to restrict the entries to the competition to service customers who adhere to all Terms and Conditions as agreed with the Promoter.

**4. Timeframes:**

- a) Competition Entry Period: 16<sup>th</sup> September 2024 to 28<sup>th</sup> February 2025.
- b) Vehicle Service Period: 1<sup>st</sup> March 2024 to 28<sup>th</sup> February 2025.

**5. Competition Entry Dates:**

- The dates for entry to the competition are from Monday 16<sup>th</sup> September 2024 to Friday 28<sup>th</sup> February 2025 (Inclusive).
- Entries are limited to customers who have serviced their pan-European Toyota Vehicles only (including UK imports) in a Toyota Dealer or an Authorised Repairer in the Republic of Ireland within the vehicle service period (defined in paragraph 4).
- Last entries will be accepted at midnight on Friday 28<sup>th</sup> February 2025.
- No entries shall be accepted outside of the dates and time parameters outlined above.

**6. To Enter the Competition:** You must be a customer who services their pan-European Toyota Vehicle only (including UK imports) in a Toyota Dealer or Authorised Repairer in the Republic of Ireland within the vehicle service period (defined in paragraph 4). The participant needs to:

- a) Go to [www.TOYOTA.IE/RELAX-CAR-GIVEAWAY](http://www.TOYOTA.IE/RELAX-CAR-GIVEAWAY)
- b) Click onto the competition URL provided for at [www.TOYOTA.IE/RELAX-CAR-GIVEAWAY](http://www.TOYOTA.IE/RELAX-CAR-GIVEAWAY)
- c) Answer the following 2 questions:
  - 1. Answer the multiple-choice question below:

*“What is Toyota Relax?”*

    - i. An Immersive Spa Experience
    - ii. A Service Activated Warranty
    - iii. A Luxury Recliner Chair
    - iv. A Toyota Mindfulness Podcast
  - 2. Then, answer the following question: (Answers will be judged based on creativity and originality)
    - “If you could recommend Toyota Relax to a friend in one sentence, what would you say?”
- d) Fill in the correct contact details and your serviced vehicles registration number (see definition of service & a service customer at paragraph 3 above).
- e) The winner will be the individual who correctly answers question 1 and, in the opinion of a panel of judges, completes question 2 displaying the most creativity

and originality. The panel of judges will include at least one member who is independent of the Promoter.

- f) After the last entries have been received on 28<sup>th</sup> February 2025, the eligible and correct entries shall be collated, and the winner of the Toyota C-HR PHEV shall be selected from those entries by a panel of judges, including at least one member who is independent of the Promoter.
- g) The Promoter will contact the winner by telephone on or before 31<sup>st</sup> March 2025. If the winner does not answer, a voicemail will be left. If no contact has been made with the Promoter by the customer within 2 working days, a follow up email will be sent giving the customer a further 3 working days to get in contact with the Promoter and claim their prize. It is each participant's responsibility to ensure that their contact details are correct and up to date.
- h) The Promoter reserves the right to disqualify any applicant or to amend the Terms and Conditions herein with valid reason.

## 7. Prize:

The details of the prize are:

- a) The prize for the correct and eligible winner is a 2025 registered (251) Toyota C-HR PHEV Sport+;
- b) The Prize colour will be based on the colour available at the time of conclusion of the promotion, no alternative colours will be offered. Any C-HR PHEV Model appearing in promotional material will be for illustrative purposes only and may not be the C-HR PHEV Model offered as the Prize.
- c) The competition is limited to one prize for one winner;
- d) There is no cash alternative and the prize is strictly the C-HR PHEV noted above;
- e) A Toyota Home Charger will not be included with this prize but may be purchased separately by the winner.
- f) The winner must provide the Promoter with satisfactory proof of ownership of the vehicle entered;
- g) The winner must prove that it is the registered owner of the vehicle that was serviced that wins the prize;
- h) The winner will be contacted no later than Monday 31<sup>st</sup> March 2025;
- i) The C-HR PHEV will be supplied to the winner no later than the 30<sup>th</sup> April 2025 and registered within that month;
- j) The vehicle must be collected by the winner at their servicing Toyota Dealer / Authorised repairer at a pre-scheduled date and time. The vehicle collection date and time must be agreed with the Toyota Dealer / Authorised repairer and where possible the Toyota Dealer / Authorised repairer will endeavour to accommodate the prize winner.
- k) The Promoter will not provide motor insurance cover or motor tax for the winner.
- l) The Promoter will cover no costs subsequent to delivery of the vehicle.

- m) The winner must be fully compliant with the provisions of the Road Traffic Acts 1961 – 2024 (as amended) and all relevant regulations made thereunder prior to the collection of the vehicle from the premises of the Toyota Dealer / Authorised repairer. No obligation with regard to compliance with these Acts and Regulations applies to the Promoter upon delivery to the winner.
  - n) In light of the foregoing, the winner will be responsible to provide their own motor insurance cover on the vehicle in advance of collection together with them also being responsible for the motor tax on the vehicle.
8. By entering the Competition each participant acknowledges that their name and image may be used by the Promoter for printing, broadcast, publicity and promotional purposes, including, but not limited to the Promoter's websites and social media accounts without any compensation.
  9. The decision of the Promoter is final in all promotional matters and no correspondence will be entered into.
  10. The winner must claim the Prize within 5 working days of notification. In the event that the Prize is not claimed after this time it will lapse and the Promoter may offer the Prize to another entrant in accordance with the Terms and Conditions of this Promotion
  11. If for any reason whatsoever this promotion is not capable of running as envisaged, including for any other reasons beyond the control of the Promoter, it reserves the right to cancel, terminate, modify or suspend the promotion.
  12. Data will be held and processed in accordance with the Data Protection Act 2018 and the General Data Protection Regulation (GDPR). The only data used will be the information which has been submitted by the service customer for the administration of this competition and its use shall be solely for marketing purposes. No service customer information shall be passed to third parties for reward or otherwise.
  13. For any disputes arising from the within Terms and Conditions, the laws of the Republic of Ireland shall apply.
  14. All information provided is correct at the time of going live but may be subject to change by the Promoter if necessary for the purposes of administering the promotion.